



PORSCHE



# Warranty Extension

For new and pre-owned vehicles

## Warranty Extension

The Porsche warranty extension is designed to give you total peace of mind and the reassurance that your pride and joy has the complete backing of a factory warranty.

When your new or Porsche Approved Pre-owned Car Warranty expires, you can take the same peace of mind with you in the long life of your car by extending your warranty.

Your Porsche warranty extension provides similar benefits and security to those of any new Porsche warranty.





## Benefits

60% of all Porsche vehicles ever built are still on the road today. This is a clear indication that we are committed to exceptional performance and reliability. So much so, we'd like to give you that commitment in writing. The Porsche warranty extension is valid for a period of 12 months and offers comprehensive cover.

The warranty can be used to extend cover on a new vehicle or Porsche Approved Pre-owned car and is accepted by Official Porsche Centres around New Zealand and in fact, the world. With the added security that comes with comprehensive warranty cover, you can now look forward to many thousands of kilometres of stress-free driving pleasure from your Porsche.

Should you choose to sell your vehicle privately, the Porsche warranty extension is transferable\* and may add to the attractiveness of your Porsche to prospective purchasers.

\*The warranty is not transferable to another party (eg. A licensed motor vehicle dealer) if that party acquires the vehicle for the purpose of resale.



## Warranty Extension Conditions

- The Porsche warranty extension is available on qualifying Porsche vehicles aged between one and nine years of age and with a total mileage of less than 200,000 kms.
- The warranty can be extended annually via your Official Porsche Centre service department **prior to the policy expiring**, following a technical inspection.
- If your vehicle's policy has expired, **provided the ownership of the vehicle has not changed**, the policy can also be extended once the vehicle has passed the multi-check inspection examination and any faults detected repaired using genuine Porsche parts.
- All service tasks must be performed and documented as specified in the Warranty Guarantee and Maintenance booklet.



## Commitment

Whether you are considering purchasing a new Porsche and want more reassurance, an Approved pre-owned Porsche that comes with reassurance as standard or are considering extending the warranty for your current Porsche, we've got it covered. Great relationships are built on trust. The Porsche Approved Warranty is a warranty perfectly tailored to your Porsche for complete peace of mind.

As you would expect from us, the scope of cover of the Porsche Approved Warranty is at the same level as our new car warranty. 100% Porsche. This means the Porsche Approved Warranty applies worldwide. It is effortlessly administered in every Porsche Centre, covering components for 100% of the labour and parts. There is never an excess to pay in the event of a claim and nor is there any mileage limit once the policy is activated.





## Warranty Conditions

- The vehicle must continue to be maintained as described in the Warranty and Maintenance booklet.
- The vehicle must not have been subjected to undue strains or used for purposes other than those for which it was intended.
- The Porsche warranty is not available to be purchased by licensed motor vehicle dealers for any vehicle that will be sold in their business.
- Warranty defects must be presented immediately to an Official Porsche Centre.



### **Warranty Exclusion**

- Warranty claims may not be valid if the failure or any subsequent damage is attributed to a part or parts not approved by the manufacturer.
- The warranty does not cover ageing and items considered to be wear and tear.
- Maintenance work that is associated with a warranty repair is expressly excluded.
- The cost of testing, measurement and adjustment work not relating to warranty claims shall not be refundable.





### **Warranty Limitation**

- All claims arising from this warranty shall expire on the valid to date specified on the Warranty Certificate.
- Should the cost of the repair exceed the value of a replacement unit, the claim shall be limited to the free installation of the replacement unit.
- Warranty repair work shall be performed free of charge to the owner in accordance with technical requirements by replacing or repairing parts found to be defective. Replaced parts automatically become the property of Porsche.







PORSCHE

## Warranty Conditions

1. The warranty conditions listed herein do not affect the customer's statutory rights or any rights accruing to the customer under the terms of the pre-owned car sales contract or new vehicle warranties that are currently valid.
2. The operational functionality of all parts belonging to the following components of the vehicle described in the contract of purchase or service contract is covered by the warranty conditions set forth below (exceptions: see 4):
  - engine
  - fuel/cooling system
  - power train/transmission
  - suspension/steering
  - brake system
  - heating/air conditioning
  - electrics
  - body

3. The customer is entitled only to have warranty claims remedied free of charge. The Insurer is not liable for any defects relating to the performance of the repair work or the consequences of such defects.

Warranty claims shall be handled as follows:

- The customer can present such claims to the Porsche Partner granted the warranty or to another authorised Porsche Centre. The customer shall notify the Porsche Partner granted the warranty or another authorised Porsche Centre in writing of any defect as soon as it is noticed, or shall have the defect recorded in writing by said Porsche Partner.
  - Repair work shall be performed free of charge to the customer in line with technical requirements by replacing or repairing defective parts. Replaced parts become the property of the Porsche Partner granted the warranty or of the authorised Porsche Centre commissioned to do the work.
  - Should the cost of repair work exceed the value of a replacement unit, the claim shall be limited to the free fitting of a replacement unit.
4. Exclusion of warranty; warranty conditions  
Warranty claims are not valid if the defect or damage is caused
    - by using the vehicle for purposes other than those for which it is intended or subjecting it to undue stresses, e.g. in motor sports competitions;
    - by any sort of external factors on the vehicle (in particular accidents, violence, theft and natural events);
    - or if the vehicle has previously been repaired, maintained or serviced unprofessionally by a company not recognised in this capacity by the manufacturer;
    - or if parts not approved by the manufacturer have been fitted in the vehicle;
    - or if the vehicle has been modified in a manner which is not approved by the manufacturer;
    - or if the customer has not followed the manufacturer's instructions with regard to the Warranty and Maintenance booklet of the object of purchase;
    - or if service or recall campaigns publicised by Porsche have not been carried out on the vehicle.

In Principle, the following services are excluded:

- insurance cover for visual and audible defects that do not impair the vehicle's functionality,
- reimbursement for direct or indirect consequential damage (e. g. towing costs, overnight accommodation costs, costs of a hired car, compensation for loss of use, e.g. if the procurement of replacement parts is delayed) unless they are explicitly insured in a separate cover,
- reimbursement for costs in connection with isolated testing, measurement or adjustment work, or for the costs of maintenance, inspection and servicing work, cleaning work, procurement, waste disposal, freight, shipping costs, etc.

Ageing and natural wear and tear are not defects and are therefore excluded from warranty cover as a general principle. Below is a list of items commonly subject to wear and tear, which if fail due to wear and tear will not be covered by Your Policy:

- Wiper blades
- Tyres
- Brake pads and brake discs
- Shock absorber
- Clutch disc and clutch pressure plate
- Drive belt including deflection- and tensioning roller
- Spark plugs
- Batteries
- Expansion tank PDCC
- Refrigerant
- All bulbs (excluding Xenon and LED-bulbs)
- All filters, fluids, oils and greases

5. Claims for free repair work are limited to the current market value of the vehicle at the time when the damage or defect covered by warranty occurs.
6. Claims other than those listed in Sections 1 through 5 shall not be valid. This especially applies to claims for withdrawal from contract, replacement, abatement, or refund of any additional expenses incurred by the customer.
7. This warranty is valid worldwide with unlimited mileage within the duration of the warranty.
8. If a sale of the pre-owned Porsche during the warranty period is handled between end customers, warranty entitlement is transferred to the new owner. The warranty expires if the vehicle is sold to a commercial car dealer who is not authorised by Porsche.
9. It is not permitted for the customer to use the insured vehicle for commercial passenger transport or for commercial leasing.
10. All claims arising from this warranty shall expire after the validity date specified above.
11. The guarantor is the Porsche Partner specified above.



PORSCHE

## Warranty Certificate

Porsche Approved Warranty

Vehicle papers and original maintenance booklet received

Worldwide valid

The warranty conditions printed below are acknowledged

Vehicle accepted according to contract

VIN:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Mileage:

--	--	--	--	--	--

Warranty Insurance Type: Extension ☐ Pre-Owned ☐ Stand-Alone ☐

Warranty Period: 1 year ☐ 2 year ☐

Valid as from:

Day			Month			Year			

Valid until:

Day			Month			Year			

\_\_\_\_\_  
Stamp Porsche Partner

Contract date:

Day			Month			Year			

\_\_\_\_\_  
Signature Porsche Partner

No. Porsche Partner:

--	--	--	--	--	--	--	--	--	--

\_\_\_\_\_  
Date / Customer Signature



European Motors Limited  
1 Nixon Street  
Grey Lynn  
Auckland 1021  
New Zealand  
09 360 2911

[www.porsche.co.nz](http://www.porsche.co.nz)

All details are correct at time of printing.  
European Motors Limited are not  
liable for any errors or omissions  
within this brochure.

Porsche, 911, Carrera, Cayenne,  
Boxster, Cayman, Panamera, Macan,  
Targa, Tequipment, PCM, PDK,  
Tiptronic, PCCB, PSM and the Porsche  
Crest are registered trademarks of  
Dr. Ing. H.c. F. Porsche AG  
Porscheplatz 1  
70435 Stuttgart, Germany

Status 12/14